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DATE: June 3, 2024

TO: All Medicare Advantage Organizations, Prescription Drug Plan Sponsors, Cost Plans, Employer-Direct and Employer-Only Contracts, and Medicare-Medicaid Plans

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SUBJECT: Medicare Part C and Part D Past Performance Results for Lookback Period March 1, 2023 through February 29, 2024

CMS announces the release of Medicare Part C and D past performance results for the lookback period March 1, 2023 through February 29, 2024, which were applied to the contract year (CY) 2025 applications. These results are available in HPMS and were determined in accordance with 42 CFR §§ 422.502(b)(1)(i) and 423.503(b)(1)(i). We note that the results do not include whether an organization filed for or is currently in bankruptcy proceedings (see §§ 422.502(b)(1)(i)(C) and 423.503(b)(1)(i)(C)). That information was provided by Part C organizations and Part D sponsors as part of Part C and Part D CY 2025 applications. Organizations whose 2025 applications were negatively affected by bankruptcy proceedings were informed via the Notice of Intent to Deny in April 2024.

Organizations should be conducting a continuous self-review of their performance and should take this information into account when making business decisions about submitting Part C and Part D applications, since CMS may deny applications based on past performance pursuant to §§ 422.502(b)(1) and 423.503(b)(1).

There are separate results for Part C and D. Users may view results associated with their organizations by going to:

- [For Part C Results] Quality and Performance - Performance Metrics - Reports - Past Performance - Part C - 2025
- [For Part D Results] Quality and Performance - Performance Metrics - Reports - Past Performance - Part D - 2025

For questions regarding past performance, please contact PartD_Monitoring@cms.hhs.gov.